



General Assembly

January Session, 2013

Committee Bill No. 111

LCO No. 2767



Referred to Committee on GOVERNMENT ADMINISTRATION
AND ELECTIONS

Introduced by:
(GAE)

***AN ACT IMPLEMENTING THE RECOMMENDATIONS OF THE
PROGRAM REVIEW AND INVESTIGATIONS COMMITTEE
CONCERNING THE CREATION OF A GOVERNANCE STRUCTURE TO
IMPLEMENT E-GOVERNMENT.***

Be it enacted by the Senate and House of Representatives in General
Assembly convened:

1 Section 1. Section 4d-1 of the general statutes is repealed and the
2 following is substituted in lieu thereof (*Effective from passage*):

3 As used in this chapter and sections 2 to 5, inclusive, of this act,
4 unless the context indicates a different meaning:

5 (1) "Architecture" means the defined structure or orderly
6 arrangement of information systems and telecommunication systems,
7 based on accepted industry standards and guidelines, for the purpose
8 of maximizing the interconnection and efficiency of such systems and
9 the ability of users to share information resources.

10 (2) "Information systems" means the combination of data processing
11 hardware and software in the collection, processing and distribution of
12 data to and from interactive computer-based systems to meet

13 informational needs.

14 (3) "State agency" means each department, board, council,
15 commission, institution or other agency of the Executive Department
16 of the state government, provided each board, council, commission,
17 institution or other agency included by law within any given
18 department shall be deemed a division of that department. The term
19 "state agency" shall include (A) the offices of the Governor, Lieutenant
20 Governor, Treasurer, Attorney General, Secretary of the State and
21 Comptroller, and (B) all operations of an Executive Department agency
22 which are funded by either the General Fund or a special fund.

23 (4) "Telecommunication systems" means telephone equipment and
24 transmission facilities, either alone or in combination with information
25 systems, for the electronic distribution of all forms of information,
26 including voice, data and images.

27 (5) "Commissioner" means the Commissioner of Administrative
28 Services.

29 (6) "Chief Information Officer" means the head of the Division of
30 Information Technology within the Department of Administrative
31 Services.

32 (7) "E-Government Board" means the E-Government Board created
33 under section 2 of this act.

34 Sec. 2. (NEW) (*Effective from passage*) (a) There is established an E-
35 Government Board to identify business and customer service needs
36 and facilitate the development and implementation of e-government
37 initiatives and strategies for the state. Said board shall: (1) Develop and
38 adopt a definition of e-government, (2) advise the Department of
39 Administrative Services regarding the use of the state central Internet
40 web site as the centralized source for state government information
41 and services and recommend changes to the web site's design or
42 content, (3) create priorities for new on-line services, (4) recommend
43 the sharing of common state e-government functions, (5) consider

44 whether to propose convenience fees for state on-line services, (6)
45 assist in the selection and development of Internet traffic statistics, (7)
46 provide input for and approve the annual strategic plan for e-
47 government developed under section 4 of this act, and (8) adopt
48 performance measurement goals for the state central Internet web site,
49 including, but not limited to, goals for implementing new on-line
50 services, and increasing the use of existing and new on-line services.

51 (b) The board shall consist of the following members:

52 (1) One appointed by the speaker of the House of Representatives,
53 who shall be a representative of a municipality;

54 (2) One appointed by the president pro tempore of the Senate, who
55 shall be a representative of a municipality;

56 (3) One appointed by the minority leader of the Senate, who shall be
57 a member of the public;

58 (4) One appointed by the majority leader of the Senate, who shall be
59 a member of the public;

60 (5) One appointed by the minority leader of the House of
61 Representatives, who shall be a representative from the business
62 sector, provided such representative shall not be an information
63 technology vendor to the state;

64 (6) One appointed by the majority leader of the House of
65 Representatives, who shall be a representative from the business
66 sector, provided such representative shall not be an information
67 technology vendor to the state;

68 (7) Eight appointed by the Governor, who shall each be a
69 representative of a state agency in one of the following eight state
70 service areas: (A) Human services, (B) health, (C) transportation, (D)
71 regulation and protection, (E) economic development, (F) conservation
72 and development, (G) education, and (H) judiciary;

73 (8) The Chief Information Officer of the Division of Information
74 Technology within the Department of Administrative Services;

75 (9) The Secretary of the Office of Policy and Management, or a
76 designee;

77 (10) The Secretary of the State, or a designee;

78 (11) The State Librarian, or a designee;

79 (12) The Comptroller, or a designee;

80 (13) The Consumer Counsel, or a designee; and

81 (14) One representative from the Judicial Department, appointed by
82 the Chief Court Administrator.

83 (c) All appointments to the board shall be made not later than thirty
84 days after the effective date of this section and each member shall
85 serve a term of three years from the date of appointment. Any vacancy
86 shall be filled by the appointing authority. The members appointed in
87 accordance with subdivisions (1) to (6), inclusive, and subdivision (14)
88 of subsection (b) of this section shall be nonvoting members.

89 (d) The Governor shall select the chairperson of the board from
90 among the voting members of the board. Such chairperson shall
91 schedule the first meeting of the board, which shall be held not later
92 than sixty days after the effective date of this section. Future meetings
93 shall be held not less than quarterly. The chairperson of the board shall
94 propose bylaws for adoption by the board concerning the conduct of
95 its business. A majority of the members of the board shall constitute a
96 quorum for the transaction of any business or the exercise of any
97 power of the board.

98 (e) The chairperson may establish subcommittees to carry out the
99 functions of the board. The chairperson shall designate what issues the
100 subcommittees shall address.

101 (f) The Department of Administrative Services shall, within
102 available resources, provide staff support for the board and shall
103 provide any information concerning the state central Internet web site
104 requested by the board. Such information may include, but not be
105 limited to, statistics concerning the usage of the state central Internet
106 web site or other information needed for the board to perform its
107 duties in accordance with subsection (a) of this section.

108 (g) Not later than January 1, 2014, and annually thereafter, the board
109 shall submit a report on its recommendations concerning strategic
110 proposals and priorities for e-government to the Commissioner of
111 Administrative Services for inclusion in said commissioner's strategic
112 plans developed in accordance with section 4d-7 of the general statutes
113 and section 4 of this act.

114 Sec. 3. (*Effective from passage*) The E-Government Board shall devise
115 a marketing strategy to advertise the state central Internet web site as
116 the primary web site for citizens of the state to enter for information
117 about and services of state government. The E-Government Board
118 shall submit such marketing strategy to the Chief Information Officer
119 for implementation by said officer.

120 Sec. 4. (NEW) (*Effective from passage*) The Chief Information Officer
121 shall, in consultation with the E-Government Board, develop, publish
122 and annually update an e-government strategic plan. Such plan shall
123 delineate a clear strategy for providing on-line services for different
124 user groups according to such groups' specific needs. The Chief
125 Information Officer shall seek input from state agencies, including the
126 various information technology departments of state agencies, citizens
127 and businesses concerning such agencies', citizens' and businesses'
128 needs concerning e-government.

129 Sec. 5. (NEW) (*Effective from passage*) The Department of
130 Administrative Services shall, in consultation with the E-Government
131 Board, develop an on-line user survey to be posted on the state central
132 Internet web site to determine user satisfaction and any user

133 suggestions for improvements to the web site in order to enhance user
134 experience. Not later than six months after the posting of such survey
135 and every six months thereafter, the department shall submit a report
136 containing the aggregated results of such survey to the E-Government
137 Board.

This act shall take effect as follows and shall amend the following sections:

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|-----------|---------------------|-------------|
| Section 1 | <i>from passage</i> | 4d-1 |
| Sec. 2 | <i>from passage</i> | New section |
| Sec. 3 | <i>from passage</i> | New section |
| Sec. 4 | <i>from passage</i> | New section |
| Sec. 5 | <i>from passage</i> | New section |

GAE *Joint Favorable*